

# Have you been the victim of theft from your EBT card since October 1, 2022?

In December 2022, Congress passed a law to protect and replace EBT (SNAP & TANF) benefits stolen via card skimming, card cloning, phishing scams, and other fraudulent methods. The Arizona Department of Economic Security (DES) will begin implementing its approved state plan to replace benefits stolen through these methods on June 19, 2023.



Beginning June 19th, 2023 you can submit a form by:

1. Downloading it from the DES website at <https://des.az.gov/services/basic-needs/food-assistance/nutrition-assistance/ebt-card> and mailing or faxing it in.
  2. Completing a form over the phone with a DES worker and verbally signing.
  3. Completing in person at a DES office. Find your closest DES office at <https://des.az.gov/find-your-local-office>.
- You have 90 calendar days from June 19th, 2023 to report for EBT theft that occurred between October 1, 2022 and June 18th, 2023.
  - You will have 45 calendar days, from the date the electronic benefit theft occurred on or after June 19th, 2023.

**If you have questions call DES at 1(833)-786-8823.**

## Please Note:

If there is no signature on the claim form it will be denied and DES does not have an affirmative obligation to notify you to correct. If you are completing via mail, fax, or in person, you should double check that the form is signed.

FAA-1847A FORFF (5-23)

ARIZONA DEPARTMENT OF ECONOMIC SECURITY  
Family Assistance Administration

Page 1 of 1

### ELECTRONIC BENEFIT THEFT REPLACEMENT REQUEST FORM

This form is used to request replacement of Nutrition Assistance (NA) and/or Cash Assistance (CA) benefits due to electronic benefit theft. Examples of electronic benefit theft are card skimming, card cloning, and phishing scams. You are potentially eligible for a replacement when you report your electronic benefit theft within:

### ATTESTATION AND SIGNATURE

**This form is only valid with attestation and signature.**

Participant's or Authorized Representative's Signature: \_\_\_\_\_

**Questions? Call DES at 1(833)-786-8823, or email Laney Meeker at [laney@azfoodbanks.org](mailto:laney@azfoodbanks.org).**